

eBay Managed Payments, how do they work and what do I, need to know

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Frage (public)

What are [1]eBay Managed Payments, how do they work and what do I, as a merchant, need to know about them?

[1] <https://www.ebayinc.com/company/managed-payments/>

Lösung (public)

eBay Managed Payments make payment flows easier. The marketplace has begun managing all payment processes via their own platform. Since 2019 they have taken on payment processing between sellers and buyers in Germany. This makes refunds easier as well.

magnalister supports most refunds with an automated plugin function. Find more information about this [1]in this FAQ..

The details of eBay Managed Payments: eBay informs sellers which articles have been sold and paid. After purchase confirmation, payments are directly transferred onto the seller's bank account.

Thanks to this adjustment, payment options for buyers have increased: credit card, direct debit, Google Pay, Apple Pay, and PayPal.

eBay Managed Payments offer the following advantages for sellers:

- You don't have to sign up for separate accounts with outside payment providers
- You can now centrally manage payment receipts, buyer protection cases, and refunds via the [2]eBay Seller Hub
- You can have your money transferred to your specified bank account daily or weekly

eBay Managed Payments is a must since 2020 for most commercial sellers in Germany, according to eBay.

Find more information about eBay Managed Payments [3]here.

[1] <https://otrs.magnalister.com/otrs/public.pl?Action=PublicFAQZoom;ItemID=1474;ZoomBackLink=QWN0aW9uPVB1YmxcY0ZBUVNIYXJjaDtDdWJhY3Rpb249U2VhcmNoO0Z1bGx0ZXh0PTEwMDAxNDc0O1NvcnRceT1GQVJlRdtPcmRlcj1Eb3duO1N0YXJ0S0l0PTE=>;

[2] <https://www.ebay.com/sellerhub>

[3] <https://www.ebayinc.com/company/managed-payments/>